

# IMPACT REPORT 2020



 Community Settlement  
Association  
Serving Families Since 1911

Community Settlement Association provides culturally sensitive assistance to low-income residents. Take a look inside to see how!

# AFTER SCHOOL PROGRAMS

## Bettering Every Student for Tomorrow (B.E.S.T.) After-School Program

105 Students Enrolled

Designed for students from K-8<sup>th</sup> grade, our B.E.S.T. program provides free tutoring, character-building activities, fun and recreational activities, mid-afternoon meals, and civic engagement opportunities. Through our B.E.S.T. Program, students are able to improve their reading levels, math skills, and receive exposure to science and arts projects. In addition, our summer program allows students to maintain their current reading level over the summer in preparation for the Fall.

At the beginning of the 2019-2020 school year, the number of students below grade reading level was reduced from 71% to 33%. This represents a 54% increase in our students' ability to read at their appropriate grade level.



## Everyone Has Absolute Purpose (E.H.A.P.) After-School Program

6 Students Enrolled

Designed for high school students, our E.H.A.P. program focuses on the areas of education, life skills development and college preparation by helping to connect students to academic resources, thus preparing them for higher education and workforce opportunities through ongoing academic and social support.

Although many educational and social activities were adversely impacted by the COVID-19 pandemic, the EHAP program continued to provide weekly mentoring check-ins via phone.



*Overall, the B.E.S.T. program has been able to help all of my children in the very specific ways that they need it. As a working parent the peace of mind that I get by knowing my children are being helped with homework is priceless.*



- Parent of three children in B.E.S.T Program

# FOOD PANTRY PROGRAM

5,880 food bags distributed  
(approximately 35,280 meals)

CSA's Food Pantry Program is designed to help mitigate the growing food insecurity in the City of Riverside. Unhealthy food choices and low income are among the social determinants of health that, over time, increase the risk of chronic disease. The food pantry program helps to address these risk factors by providing healthy food options to mitigate the effects of economic stressors that are often placed upon low income families.



## SOCIAL SERVICES

**Over 85 people assisted with translations, application assistance, and government documents.**

*In 2020, CSA continued to provide legal document preparation, and a diaper bank for children and adults (through a partnership with Junior League of Riverside). These were among the top three requests made by clients regarding their needs.*

As part of our whole-person care approach to addressing the needs of the community, CSA is able to **assist individuals with challenges/barriers in accessing community resources** through our Social Services Assistance Program. Through this program, we provide subsidized bus passes; translation services; assist in the completion of applications and government documents; and provide job application assistance. CSA also operates a diaper pantry and serves as a CalFresh intake center.



## I.C.A.R.E.

**iCARE helped over 250 individuals learn more accountability and responsibility over their behavior while driving.**

**Increasing Consumer Awareness through Responsibility and Education (I.C.A.R.E.)**, our state-licensed DUI program helps bring stability, self-sufficiency and positive changes, through educating on the consequences of DUI. This program educates, motivates, and increases awareness of the benefits of sobriety in order to improve the lifestyle of program participants.

## SERVICES IMPACTED BY THE COVID-19 PANDEMIC



- **Community Garden**
- **Mobile Health Services**
- **Individual & Family Counseling Sessions**

In 2020, due to State and County COVID-19 pandemic restrictions, CSA placed our Community Garden, Mobile Health Services, Counseling Services, and other in-person services on hold until 2021.

CSA is happy to announce that some of these services will resume under a remote model or as in-person programs for 2021.

# CSA RENOVATION PROJECT

Community Center closed to the public due to COVID-19 and renovation project.



# HOLIDAY COMMUNITY MEALS/DRIVES



CSA partners with local businesses to provide holiday meals or food/toy drives, such as Easter breakfast, Valentine's Day breakfast, and free turkeys and trimmings for Thanksgiving through a partnership with Hensel Phelps, Inc. In 2020, CSA partnered with LULAC and Northgate Gonzalez Markets to sponsor ten local low income families for Christmas by providing each low income family with \$100 gift cards.

*In 2020, over 300 turkeys and trimmings were distributed at CSA for Thanksgiving through a partnership with Hensel Phelps.*

# CAPACITY-BUILDING CLASSES

In addition to addressing the immediate physical needs of our clients, as part of our whole-person care approach to community outreach, we offer capacity-building classes throughout the year via partner agencies, such as citizenship classes, gang prevention workshops, small business development workshops, nutrition classes, and financial literacy classes.