RIVERSIDE COMMUNITY HEALTH FOUNDATION

POSITION DESCRIPTION

POSITION TITLE: Program Assistant/Intern

REPORTS TO: Community Health Programs Director

FLSA STATUS: Non-Exempt

POSITION SUMMARY: Provide support to the HEAL Zone Initiative in a variety of administrative, community outreach and engagement strategies and responsibilities to expand and strengthen healthy eating, active living opportunities for Eastside residents.

POSITION DUTIES AND RESPONSIBILITIES

- 1. Upholds and supports the mission, philosophy, objectives, policies and ethics of RCHF.
- 2. Provide assistance to the HEAL Zone Collaborative and staff members in the planning and coordination of strategies for the HEAL Zone activities.
- 3. Provide day to day office administrative support including regular communication and correspondence with collaborative partners and residents (letters, mailings, emails, phone calls), translations, copies, ordering and purchasing supplies.
- 4. Provide support for the HEAL Zone resident and youth engagement activities, Collaborative meetings, Faith leader workgroup; coordinate site location and any refreshments; attend meetings and assist with room set up, record taking, preparation of agenda, sign in sheets, scheduling speakers, assembling and mailing of meeting announcements.
- 5. Assist with the formation of the quarterly HEAL Zone Resource Page.
- 6. Attend and represent RCHF/HZ at relevant partner meetings and collaborations.
- 7. Assist with the development and cultivation of relationships with community leaders, agencies, and organizations relevant to the work of the HZ.
- 8. Work with RCHF staff, community programs, and partners in distribution of marketing and promotional materials so as to implement communications plan for the HZ.
- 9. Track and maintain all records, assist with maintaining database, implementing evaluation components, and submitting reports on a timely basis.

- 10. Participate in a minimum of ten (10) community health fairs and events annually representing RCHF/HZ.
- 11. Provide assistance/support to other Foundation programs as needed.
- 12. Assist with front office telephone calls and greet guests.

MINIMUM QUALIFICATIONS

Education:

Bachelor's degree preferred

Experience:

Minimum of two years' experience as an Assistant or related community work.

Knowledge & Skills:

- Ability to implement professional and community-based education programs
- Ability to develop and conduct health education presentations on various topics
- Possession of problem solving, decision making and critical thinking skills
- Ability to effectively interact with a diverse community population
- Ability to work independently with minimal supervision; self-motivated
- Possession of high degree of organizational skills
- Possession of good verbal and written communication skills
- Ability to read, write, speak and communicate in English
- Bilingual in Spanish desired
- Ability to maintain poise and exercise diplomacy in contacts with partners, visitors, and fellow workers
- Proficiency in operation of various office machines and computer software programs
- Ability to set goals and to work toward meeting those goals in an organized manner
- Ability to maintain the highest level of confidentiality in all work assigned
- Ability to present a professional appearance both in dress and demeanor
- Ability to follow directions

Program Assistant/HEAL Zone	Date	