



Frequently Asked Questions

The majority of responses below were to questions that were asked during the August 30, 2018 RFP Informational Webinar. New questions and answers are indicated with the question number highlighted in green **[#]**.

Geographic Area Questions

1. Is it permissible to propose a project that serves communities/zip codes outside but in addition to the zip codes listed in the RFP?

Answer: Yes. You may submit an application for a project that both serves the City of Riverside and Jurupa Valley in addition to areas within Riverside County.

- RCHF Endowment Funding must benefit individuals who reside in specific zip codes (92501, 92502, 92503, 92504, 92505, 92506, 92507, 92508, 92509, 92518, 92521, 92522, 91752) within the cities of Riverside and Jurupa Valley.
- Stebler Funding must be used for the treatment and care of low-income and indigent minor children who are residents of the County of Riverside, and who are not otherwise qualified or eligible to receive treatment and care of the County of Riverside and/or the State of California.

When completing your Scope of Work, you will create a goal and objectives. Here is an example scenario of how an objective needs to relate back to the geographic area:

If you plan to have a Scope of Work that is comprehensive, meaning that it will cover the City of Riverside, Jurupa Valley, *and* portions of Riverside County –you will need to create a separate objective for the portion of your Scope of Work that covers any parts of Riverside County that are outside of the specific zip codes in the City of Riverside and Jurupa Valley.

Any objectives that serve individuals outside of the City of Riverside and Jurupa Valley must focus on children within Riverside County*; you'll need to make it apparent in your objective that it is focused on children who do not reside in the target areas in the City of Riverside and Jurupa Valley.

If you need assistance, please let us know (by emailing grants@rchf.org, subject line "Geographic Area Inquiry") and we will guide you through that process.

2. Can the RCHF funding be used for participants under the age of 18 (who reside in the cities of Riverside and Jurupa Valley)? The webinar and Q&A clearly states 18-21 for those areas, but silent on under 18 for the RCHF funds.

Answer: RCHF Endowment Funding can be used for individuals ages 0 to 65+ who reside within the cities of Riverside and Jurupa Valley. Stebler Funding will fund children and youth from ages 0 to 17 residing in Riverside County.

Funding Questions

3. Can you clarify –is this a one or two-year grant?

Answer: This is starting as a one-year grant (12 months), with the opportunity to apply for a second year. The second year application will be determined pending the progress that will be monitored through the monthly collection of reports that will track project implementation and outcomes.

The following three questions were similar in nature:

4. Is there a minimum or maximum cap for request of funding?

5. Is there a limit to how much we can ask for?

6. What is the grant award amount range?

Answer to Questions 4 - 6: There is no minimum or maximum cap to the funding an applicant may request. RCHF has about \$1 million available for funding through this RFP. The funding decision will take into account the total amount of applications that are submitted. If an application is funded, the funding amount will be determined and approved considering several factors, including for example, the extent of the program, the depth of services and activities, and the number of reach.

7. Of the \$ 1 million funding available, what is the breakdown between RCHF Endowment Funding and Stebler Funding, what is the breakdown between the two sources?

Answer: There is \$1 million available in RCHF Endowment Funding, and an additional \$150,000 available in Stebler Funding this year.

8. Will you fund salaries?

Answer: Yes, we will fund salaries so long as they are tied to the project and meet the requirements of the RFP.

9. Will you fund youth ages 18-21?

Answer: Yes, we will fund projects serving youth ages 18 – 21, but within the RCHF Endowment Funding geographic area (Riverside and Jurupa Valley zip codes).

Stebler Funding will fund children and youth from 0 to 17 residing in Riverside County.

More specifically, the following information is outlined in [Section 2.1](#) and [2.2](#) of the RFP:

- RCHF Endowment Funding must benefit individuals who reside in specific zip codes (92501, 92502, 92503, 92504, 92505, 92506, 92507, 92508, 92509, 92518, 92521, 92522, 91752) within the cities of Riverside and Jurupa Valley.

- Stebler Funding must be used for the treatment and care of low-income and indigent minor children who are residents of the County of Riverside, and who are not otherwise qualified or eligible to receive treatment and care of the County of Riverside and/or the State of California.

10. To clarify, if we're serving youth outside Riverside and Jurupa Valley, they must be ineligible for health care support from the government?

Answer: That is correct.

11. We will have our own new mental health clinic contracted with the County of Riverside within our agency. Will we be less competitive if we don't have a sub-contractor/partner?

Answer: If you have a clinic within your organization, this is already a coordinated care model. Your organization would not be considered less competitive; rather, you would need to demonstrate what that internal partnership looks like. If you're an organization, and you have a clinic, what will the coordination between your overall organizational activities be in conjunction with the clinic duties and responsibilities? What does that coordinated effort look like?

12. Regarding the earlier question about having our own mental health clinic, this is part of our agency—not a partner. Will this make us less competitive?

Answer: Having your own internal mental health clinic (rather than a partner) shouldn't make you less competitive, as long as you can show the connection between your organization's responsibilities and the internal clinic's responsibilities.

13. Does proposed programming have to be existing or can the funding request be for new programming opportunities within an agency?

Answer: The proposed programming does not need to be existing. Yes, the funding request can be for new programming opportunities within an agency.

14. Is there a match funding requirement?

Answer: There is no match funding requirement.

15. Can these funds be the proposed program primary source of funding?

Answer: Yes, it is acceptable for the RCHF IHI grant funds to be the primary source of funding for the proposed program. If you anticipate that RCHF IHI grant funds will be the primary source of funding for your program, it is recommended to include in the Project Sustainability question a plan for sustainable integration of services.

Evaluation Questions

16. During the evaluation will you just be looking at numbers and stats or specifics? Due to the nature of the population we work with some of our information is not PR eligible, and we would not be able to include them as part of our specifics, but we could include them in stats.

Answer: Our evaluation is dependent on your activities. We're going to develop an evaluation plan based on the activities in your Scope of Work. For example, if your objective is to increase the number of referrals that happen between ABC Organization and EFG Clinic, what we'll look to see is if the number of referrals increased, and what happened as a result of those referrals—are patients more satisfied? Are the diabetes prevention efforts more effective as a result of those referrals? We want to see if the activities in your Scope of Work are actually effective. The reason why we're going to develop the evaluation plan with you is to answer questions like this, and to formulate the best evaluation plan for your particular Scope of Work.

Focus Area Questions

The following two questions were similar in nature:

17. Can you touch on how applicants need to choose two focus areas? So, you cannot choose a behavioral health component alone; it must also include a diabetes or heart disease component?

18. Does the proposed program have to cover more than one focus area? I.e., Behavioral Health *and* Heart Disease/Stroke?

Answer to Questions 17 & 18: Does the proposed program have to cover more than one focus area? Yes. You do have to choose more than one focus area. We are doing this to ensure that the care and the support that we're giving to our community is coordinated and comprehensive. For example, if you primarily offer mental health and behavioral health services, we know that those who have mental health and behavioral health challenges are at higher risk for chronic diseases; so even if your component for the second focus area is just to increase coordinated referrals and collaborations with clinics and agencies that help to meet the needs of those other areas (Diabetes and/or Heart Disease & Stroke), we are asking you to make a connection in some way.

- Heart Disease and Stroke and Diabetes are fairly easy to connect because one often comes with the other as complications emerge.
- If you primarily focus on mental and behavioral health, then you will probably want to have subcontractors that are more clinical-focused and build a system of care that is supported by integration of services. This includes working with women's health care providers to address hormonal changes in pregnancy and associated mental health challenges.
- If you primarily focus on Heart Disease and Stroke, then it would be reversed. You might want to connect with a mental or behavioral health agency to provide coordinated screening and care.

- For Diabetes, Heart Disease and Stroke, we know that there are mental health issues specifically around caretakers or caregivers of those with chronic diseases. There is a helpful resource on this subject matter that can be found at <https://www.caregiver.org/caregiver-health>.
- Ultimately we would like to see you make the connection between at least two focus areas in your application.